



AI-Powered Informatics for Smarter Quality Control in Environmental and Municipal Labs

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Agenda

- ✓ Why AI-Powered Informatics Matters for Environmental Labs
- ✓ 7 Challenges Faced by Environmental Labs
- ✓ Solutions
- ✓ Key Takeaways



Why AI-Native Informatics Matters for Environmental Labs



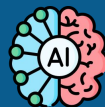
Not all "AI" LIMS are AI-native



The market has moved from "Why LIMS?" to "Which is the right AI LIMS?"



Lab margins are under growing pressure



AI turns a LIMS from a cost center into a profit driver

What AI-Native Informatics Actually Does

 **Optimizes Reagent & Vendor Selection**

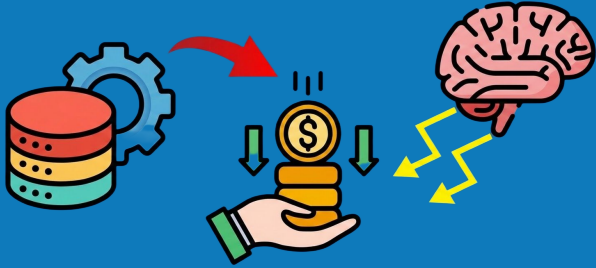
 **Optimizes Staff Utilization**

 **Correlates Data to Identify Root-Causes**

 **Predicts Instrument Failures Before They Occur**



Real Lab Challenges



Turning data into
cost-saving insights



Predictive Trend Analysis



Predictive instrument
maintenance



Optimizing lab supply
spend

Real Lab Challenges

Reactive workforce planning



Intelligent CAPA management



Optimal utilization of staff



Challenge 1: Reports Show the Past — Not What It's Costing You

Standard reports reveal the past—not the hidden cost of today's operations



Hindsight-Only Reporting



Invisible Cost Drivers



No Real-Time Visibility

Without predictive insight, expensive problems surface only after the budget is already spent.

Solution: AI-Powered Cost Intelligence

Insights, Not Just Reports

- Uncovers hidden cost drivers
- Forecasts staffing and capacity gaps
- Turns data into actionable cost savings



Challenge 2: QC Trend Analysis — The Drift Nobody Sees

"Where practicable, statistical techniques shall be used to analyze the results of quality control data."

— ISO/IEC 17025:2017, Clause 7.7.1



**Reviewing batches
one at a time can
miss gradual drift**



**End-of-shift review
means late discovery**



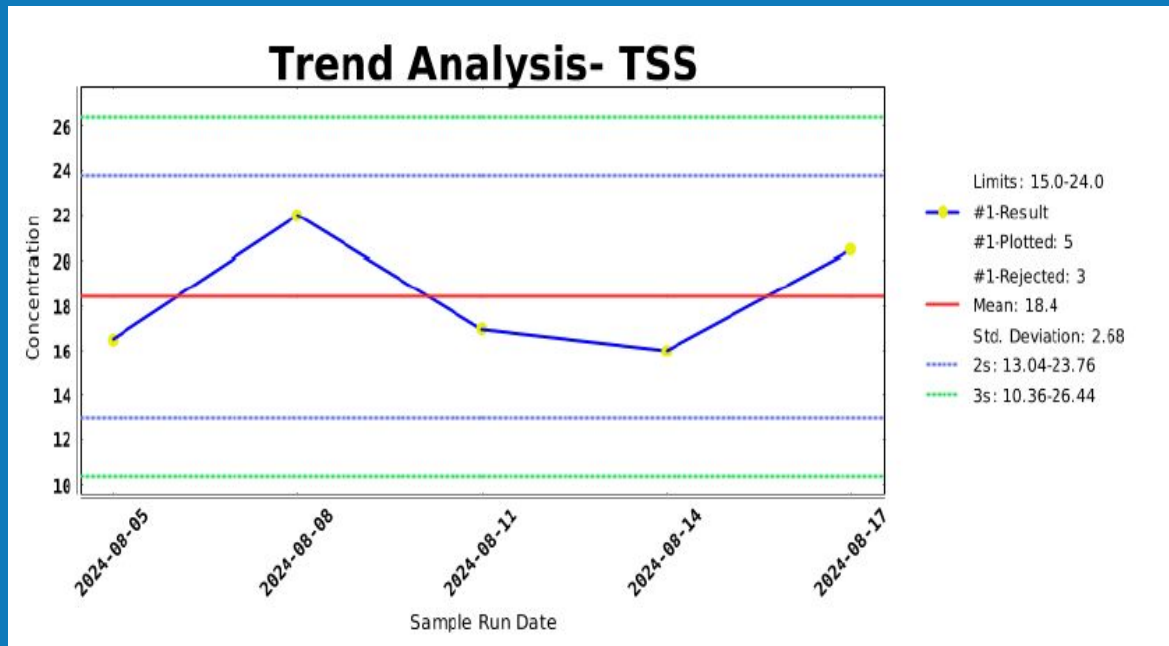
**Compliance depends on
accurate trend analysis**

Solution: AI-Powered Real-Time Trend Analysis

Continuously monitor QC trends

Detect early shifts and emerging patterns

Predict QC failures before they occur



Challenge 3: Identifying When an Instrument Needs Maintenance

Clause 6.4 of ISO 17025 requires equipment records, but most LIMS rely on fixed maintenance schedules



Ignores Actual Instrument Usage



Cannot Predict Equipment Failures



Detects Problems Too Late to Prevent Costly Downtime

Without predictive instrument maintenance, warnings remain invisible until instrument breakdown.

Solution: Equipment Records That Actually Inform Decisions

✓ Complete calibration history

✓ Maintenance log linked to instruments

✓ Results linked to maintenance status

Update Equipment Information

General Information

Instrument ID	: FLUORESCENCE_11	Status *	: Active	Maintenance History	: Link
Instrument Name	: Q Exactive	Custodian *	: USR_1	Activated Alarms	: Maintenance
Instrument ID [External]	:	Custodian Name	: Master Admin	Associated Components	:
Type	: Fluorescence Spectrophotometer	Calibration History	: Link		

Purchase Information

Serial Number	:	Purchased Date	:	Warranty	:
Manufacturer/Maker	: Thermo Scientific	Bill No.	:	Installed Date	:
Model Name/No.	:				

Calibration Information

Calibration Performed By	: USR_6	Next Calibration Date	: 28 Apr, 2025	Expired	: Yes
Calibration Performed By (Name)	: Marry Smith	Remind Before Next Calibration Date (Days)	: 2	Calibration Frequency (Days)	: 60
Last Calibration Date	: 28 Feb, 2025	Calibration Result	: Ok Good		

Maintenance Information

Maintenance Performed By	: Link	Calibration Result	: Link	Maintenance Date	: Link
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Update Cancel

AI-Native LIMS: Predictive Instrument Maintenance

- 1 **Continuously monitors instrument health**
- 2 **Predicts maintenance needs**
- 3 **Identifies failure risks early**
- 4 **Enables condition-based maintenance**
- 5 **Reduces downtime and operating costs**



AI-Native LIMS: Smart Instrument Utilization



Maximized Equipment ROI

- Tracks instrument utilization in real time
- Assigns samples to the best available instrument
- Increases throughput while reducing wait times and costs

Challenge 4: Reactive Reagent & Inventory Management

Most LIMS track inventory counts but can't tell you which vendor delivers the best value



Overstocking Waste



Stockout Delays



Vendor Blind Spots



Without demand forecasting, reagent shortages halt testing or shelves fill with product that expires unused.

AI-Native LIMS: Vendor & Reagent Optimization

Automated Cost Control

- Identifies which vendors deliver the best long-term value
- Automates replenishment before stock runs low
- Cuts reagent spend to guarantee the best ROI on every test run



Challenge 5: Reactive Workforce Planning



"Are you planning your workforce proactively or reacting to shortages?"

Solution: Predictive Workforce Planning



Predicts Seasonal Volume Spikes



Better Workforce Planning



Faster Turnaround Times



Prevents Staffing Shortages



Challenge 6: CAPA Management

- ⦿ Time-consuming CAPA investigations
- ⦿ Difficult to identify the true root cause
- ⦿ Slow root-cause identification drives up rework and labor costs



CAPA Management — Closing the Loop, Cutting the Cost

AI identifies root causes automatically — faster investigations, lower compliance costs

The screenshot displays the 'Add CAPA Information' form in the CloudLIMS system. The form is divided into several sections: 'Non-Conformance Details', 'Sample Details', 'Test Details', 'Instrument Details', and 'Root Cause & Action Plans'. The 'Non-Conformance Details' section includes fields for CAPA ID (CAPA 01), Title (Issue with Sample Color), Description (Sample color is yellow), Reported By (USR_2), Reported Date (29 Apr 2026), Due Date (06 May 2026), and Severity (High). The 'Sample Details' section shows Associated Samples (CIB-008, CIB-007) and Associated Samples (External ID). The 'Test Details' section shows Associated Tests. The 'Instrument Details' section shows Associated Instruments. The 'Root Cause & Action Plans' section includes Root Cause Analysis (Sample was not sealed properly), Completed Date (04 May 2026), Implemented Date (05 May 2026), and Action Steps (Sample Recollected). The form has 'Save' and 'Cancel' buttons at the bottom right.

CAPA Interface Detail
Intelligent Non-Conformance
Detection

Trace Log for 'CAPA_1'

Export as:  

S. No.	Activity ID	Activity Date/Time	Attribute Name	Action Performed	Original Value	Current Value	Updated By	Reason
1	ACT_1507	01 May, 2026 [03:54:33 PM GMT+05:30]	CAPA ID	Added			(USR_1 (Master Admin))	
2	ACT_1509	02 May, 2026 [03:57:41 PM GMT+05:30]	CAPA Status	Sent for Approval	Open	Approval Pending	(USR_1 (Master Admin))	
3	ACT_1510	02 May, 2026 [03:57:47 PM GMT+05:30]	CAPA Status	Approved	Approval Pending	Action In Progress	(USR_1 (Master Admin))	
4	ACT_1511	03 May, 2026 [03:58:16 PM GMT+05:30]	CAPA Status	Sent for Review	Action In Progress	Under Review	(USR_1 (Master Admin))	
5	ACT_1512	06 May, 2026 [03:58:33 PM GMT+05:30]	CAPA Status	Closed	Under Review	Closed	(USR_1 (Master Admin))	

 Close

Lower Compliance Overhead

Challenge 7: Getting the Most from Your Staff

People, Not Instruments, Drive Laboratory Performance



- Hidden competency gaps increase testing errors
- Finding information takes too much time
- Poor staff utilization increases labor costs

AI Native LIMS: Knowledge Assistant

- Queries lab data using natural language
- Finds SOPs, methods, and historical records instantly
- Reduces time spent searching for information
- Speeds decision-making and analyst onboarding



AI-native LIMS: Staff Competency



- Identifies competency gaps automatically
- Assigns work based on verified staff competency
- Recommends targeted training opportunities
- Reduces testing errors, rework, and labor costs

AI-Native vs. Band-Aid AI: What's the Difference?

Band-Aid AI

Responds to prompts

Automates individual tasks

Identifies issues after they occur

Improves productivity

Native AI

Continuously analyzes laboratory data

Connects data across the laboratory

Predicts issues before they occur

Improves quality and productivity while reducing costs

Parting Shot

Legacy LIMS manage data and automate workflows.

AI-native LIMS transforms lab data into intelligence that improves quality, reduces costs and downtime, and drives better decisions.



From recordkeeping to profit driver

Thank You For Your Attention!



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Questions?